

Your contact persons in Division Customer Service After Sales

Dear Sirs,

please find below the actual list with the contact persons for our customer service / After Sales:

Your contact persons:

**Director Manufacturing
Manager technical sales
Manager After Sales**

Hans Moh Amar
Prokurist

**Preventive maintenance
Modernisation, reconstruction
Spare part inquiries
Training**

Manuel Padilla
Tel. +49 6241 8309-61
Fax: +49 6241 8309-834
E-Mail: m.padilla@heess.com

**Spare parts requests
In writing/per phone**

Bianca Wetzel
Tel. +49 6241 8309-18
Fax: +49 6241 8309-834
E-Mail: b.wetzel@heess.com

**Assembly Management
Machine assembly, Maintenance
Manufacturing-Monitoring,
Reconstruction**

Roland Sochiera
Tel. +49 6241 8309-33
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Andre Knecht
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Our Business Activities for you includes the Divisions:

| | |
|-------------------------------------|--|
| Spare Parts | Spare parts supply Stock able intermediate goods |
| Maintenance | Equipment inspections Maintenance contracts |
| Preventive maintenance | Recommendation of parts exchange Component exchange – short machine stop times Prevention of unnecessary non-operation periods |
| Modernisation/reconstruction | Updating status of techniques and economy SPS-modification |
| Production monitoring | To proceed the complexity of the equipment Safe to the plant operator Start-up of work pieces |
| Training locally | Basic training machine operator Basic training maintenance personnel |
| Training by HEESS | Equipment specific system and component training With theoretical and practical training parts |